



## QUALITY POLICY STATEMENT

**Brooktherm Refrigeration Ltd** are an innovative family-owned company strategically based in the Wirral in north west of England. The company was founded in 2000 and believes Quality is all about the degree to which we fulfil the requirements of our customers and employees. This principal guides our actions to deliver products and services that are safe, compliant and preferred by our customers and employees.

At **Brooktherm Refrigeration Ltd**, the board of directors and senior management commit to never compromising on safety, compliance and Quality of our services. We recognise the need to commit to continually improve our Quality Management System for the benefit of our customers, suppliers and employees.

We are committed to providing a framework for improving our Quality performance, including setting Quality objectives.

All **Brooktherm Refrigeration Ltd** business and operations will be conducted according to the following principles:

We will:

- Comply with all relevant laws and regulations, as well as internal requirements
- Continually challenge ourselves to improve Quality
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties
- Follow a concept of continuous improvement and make best use of resources in all Quality matters
- Communicate the Quality objectives and targets throughout the organisation and interested parties
- Measure the performance against the Quality objectives and targets and communicate the results with employees and interested parties
- Take due care to ensure that activities are safe for employees, associates and subcontractors and others who come into contact with our work
- Work closely with our customers and suppliers to establish the highest Quality standards
- Adopt a forward-looking view on future business decisions which may have Quality impacts
- Train our staff in the needs and responsibilities of Quality Management, as well as their personal development
- Regularly audit our internal processes to ensure that they are being followed and are appropriate
- Implement this Quality Policy through the application of our Quality Management System

All employees of **Brooktherm Refrigeration Ltd** have responsibilities for the implementation of this Quality Policy by participating and contributing to its success through their actions.

Signed  \_\_\_\_\_  
MANAGING DIRECTOR

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